BOOKING

- Regular Servicing maintenance slot is available from 8.15am-12.30pm Mondays to Saturdays.
  We appreciate your understanding that for servicing appointments, depending on the extent of work, same-day collection may not be possible.

CONSULTATION

- If you arrive between 8am-9.30am, please wait beside your car and our Service Advisor will attend to you and address your servicing needs.
- After 9.30am, please proceed to the Service Lounge to meet our Service Advisor.

CONFIRMATION

- Servicing and high-tech diagnostics begin.
- If any issues are discovered at this stage, our Service Advisor will seek your permission to proceed via SMS with estimated cost and time.
- Please respond within 30 minutes to avoid delays.

EXPLANATION

- The interior of your vehicle will be sanitized.
- Our Service Advisor will explain what has been done and show you the parts that have been changed (except for those under warranty).
- Look out for the sticker reminding you of the next servicing.

FEEDBACK

- Your opinion matters to us.
- You will receive an SMS to complete a feedback survey in two days.
- For more information or assistance, you may contact us at 6703-8163 during office hours.

PAYMENT

We accept:
1. Cash
2. Visa
3. Master
4. NETS
5. payWave
6. PayNow via Company UEN: 198702032R

VEHICLE DROP-OFF

- Drive in to our Service Centre.
- Key Drop if you are in a hurry and/or arrive before or after office hours.
- Proceed to our security to complete the Key Drop envelope. Slot the envelope with your keys inside at our designated drop location.
- For Key Drop during office hours, head to our service reception for assistance.

WALK-THROUGH

- Show us the issues that you would like to address.
- Our Service Advisor will also perform a thorough vehicle check with you.
- For Key Drop, our Service Advisor will be in touch regarding the following:
  1. Issues that you would like to address.
  2. Any issues discovered before or during the course of servicing.

COLLECTION

- Our Service Advisor will message you to confirm the collection time.
- Please bring along your copy of the Job Card.
- For Key Drop, please bring along your collection slip.

*Estimated servicing time (excluding add-on(s)/complications)
*The vehicle will be removed from the queue if the confirmation is not received within 30 minutes
Package A: 1hr 30min - 2hr
Package B: 2hr 30min - 3hr
Package C: 3hr 15min - 4hr
*The above estimations do not include additional add-on(s) and inspection conducted to the basic packages.