Enjoy Maximum Protection At Minimum Cost!

What is Subaru-Auto Protection Programme?
It is an After-Sales Service Support Programme to protect car owners against any excessive financial expenses in the event of major component defects or unforeseen breakdown.

Protection Against Expensive Repairs
Motor Image Enterprises Pte Ltd workshops shall repair or replace any parts found defective within the framework of coverage, subject to Terms & Conditions as stated in Subaru-Auto Protection Programme Agreement & Handbook.

Comprehensive 119-Point Inspection for Quality Assurance
All vehicles must undergo our comprehensive 119-point inspection to ensure it is in its best operation condition, prior to acceptance into Subaru-Auto Protection Programme. Thus, all Subaru owners who enrol their Subaru in the programme will enjoy quality assurance.

Competitive Pricing
Subaru-Auto Protection Programme is competitively priced to ensure that owners will benefit from maximum coverage at considerable low cost. We will help to cushion expensive repairs in the event of major component defects.

Transferability & Non-Refund Policy
The programme is transferable to subsequent owner of the same vehicle subject to Terms & Conditions as stated in Subaru-Auto Protection Programme Agreement & Handbook. It is strictly non-refundable. The programme will automatically cease once it is sold to any motor trader or dealer.

Perks & Benefits
The following perks & benefits await all Subaru-Auto Protection Programme owners:
• Attractive discounts for repairs not covered by Subaru-Auto Protection Programme
• Attractive discounts for body & paint job, grooming services & other products
• Special discount for rental cars
• Free technical & diagnostic consultation at any of our authorised workshops

Effective from April 2020
For more information, please refer to back page for details of component coverage, exclusions & limitations and what is not covered.

Price Menu [GST inclusive]

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<th>Coverage period - mileage or age of vehicle, whichever comes first</th>
<th>Price</th>
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<tr>
<td>12 months or 10,000km [ for Subaru ≤ 6 years old or mileage ≤ 120,000km]</td>
<td>$450</td>
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<tr>
<td>24 months or 40,000km [for Subaru ≤ 5 years old or mileage ≤ 100,000km]</td>
<td>$650</td>
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Details of Individual Component Coverage

Engine
Includes cylinder head, cam & valve mechanism, timing gear & chain, water pump, lubrication system, oil pump, pistons, crankshaft, cylinder bores, intake & exhaust manifold, flywheel, throttle valve, airflow meters.
Excludes engine timing belt, tensioner, engine mounting, catalytic converter, oil leakages and any aggravated damages on engine parts caused by burst timing belt.

Manual & Auto Transmission, Differential, & CVT
Torque converter, internal shaft, gears, synchromesh devices, shafts, bearings, planetary system, brake bands, oil pump, transfer gear, clutches, variable pulleys, & control valve body.
Excludes clutch disc, cover, bearing, transmission fluid, oil leakages and mountings.

Axle & Differential, Drive Shaft, Propeller Shaft, U Joint & Coupling
Crown gears, pinion & support bearings, planetary gears, half shaft, bushes & washers, CV Joint, coupling & drive shaft.
Excludes drive shaft dust cover, rubber boot & seal leakage and wheel bearings (wheel hub side).

Suspension Components, Damper Stay for Bonnet, Rear Boot
Coil spring, drag link, stabiliser bar & joint.
Excludes ball joint, rubber bump & bushing, dust cover, strut, shock absorber, air pump, damper & stay for bonnet and rear door / boot.

Cooling System
Radiator, water pump, fan motor, thermostat, viscous fan coupling.
Excludes radiator hoses, heater core, plug, pipes, belting & coolant.

Fuel & Exhaust System
Fuel pump, mechanical & electrical, muffler (Against corrosion).
Excludes Injectors, fuel filter, in tank sender float and fuel gauge, exhaust catalyst converter & particulate filter.

Air Conditioner Parts
Compressor, condenser, evaporator, blower motor, sensor & module.
Excludes air-con hoses, receiver dryer & filter. Noisy compressor is characteristic of wear & tear, thus not included in coverage. Air-con gas [chargeable].

Electrical Components
Starter motor, alternator, wiper motor, fan motor, ignition coil, power window motor, all switches, central lock system, (Exclude Alarm System & immobiliser unit) horn, engine control module, auto transmission module, ABS Module, electrical power steering motor, air bag module & wiper sprayer tank motor.
Excludes light bulb, fuse, relay, battery, harness, meter light, audio system accessories, GPS navigation system, air bag activation, plastic washer tank and modification or parts not originally installed by manufacturer. Damages on modules caused by Improper jump start are excluded from coverage, gauges, speedometer, odometer, dashboard & instruments indicators, Auto Tagtale stays & damper.

Brake System
Master pump, ABS actuator, module, & booster.
Excludes brake pads, shoes, brake rotor disc, calipers, wheel cylinder, pipe, hoses & ABS wheel sensor.

Steering Unit
Rack & pinion, steering box, power steering pump & electrical motor
Excludes steering hose, tie rod, dust cover and steering coupling.

Exclusions & Limitations
Subaru Auto Protection Programme is an After-Sales Support Programme that covers repairs needed to remedy defects in materials or workmanship that may arise during the coverage period, subject to the following Exclusions & Limitations, and Terms & Conditions ‘governs this programme’

Limitation on Claims by Owner
The maximum liability of Motor Image Enterprises Pte Ltd for any and all claim or suit brought under contract, tort, statutory liability, and any other causes of action shall be limited to the cost of repairs or replacement of the defective parts.

Maximum Amount Per Claim
The maximum amount [Labour & Parts] for any single claim to repair or replace any parts covered shall not exceed S$20,000. The owner shall bear the different in charges for any amount exceeding the maximum limit.

No Incidental or Consequential Damages
Notwithstanding any provision herein, Motor Image Enterprises Pte Ltd or any of its workshop shall not under any circumstances, be liable for any incidental or consequential damages howsoever arising in connection with:

a) Any vehicle defects that are not detected or repaired by our Motor Image Enterprises Pte Ltd workshops.

b) The indirect consequences of any fault, including but not limited to any claims for loss of use, loss of time, inconveniences, loss of business & any other loss relating to usage of vehicle or components that may arise in the course of vehicle usage.

What is Not Covered

The following items are excluded from Subaru-Auto Protection Programme coverage and non-claimable items:

Parts Classified Under Normal Usage, Wear & Deterioration
Rims & tyres, windscreen & all glasses, inferior upholstery, seats material, all plastic and rubber parts of vehicle, door weather-stripe, door jamb, weatherstrip, finisher, dashboard material, speakers, audio & video system, GPS Screen & Navigation System, radio antenna, DVR & reverse & turning sensor, carpet & mats, discolouring & fading on exterior & interior paint work, instrument panel, meters and gauges.

Noise & Vibration
Noise & vibration originated from normal operation of the vehicle as a result of vehicle characteristic, aerodynamic design, cross wind, road condition, tire contact noise, suspension & steering contact noise, squeaks from brake & interior parts contact.

Water & Oil Leakage
Any damages or malfunction caused by water seepage or leakage into interior of vehicle. In addition, oil or coolant leakage in engine as a result of worn seal, hoses, gasket and rubber parts are excluded from coverage.

Normal Wear & Periodical Maintenance Service Items
Oil filter, fuel filter, air filter, air-con filter, rubber hoses, vacuum pipes, beltings & pulley bearing, timing belt, tensioner, wiper blades, bulbs, fuse, spark plugs, clutch disc, cover & bearing, brake pads, calipers, shoes, wheel cylinder, brake disc, shock absorbers, engine mountings, transmission mountings, suspension rubber bump & stopper, drive shaft dust covers, steering dust cover, air con gas, receiver dryer, coolants, all lubricant & fluid.
Any other items that would have been incurred as part of Manufacturer’s recommended Standard Preventative Maintenance (As stated in Manufacturer Handbook) or our Standard Preventative Maintenance Programme as stated in this booklet.

Any Defects, Failure or Expenses resulting from the following situation:

a) Owner’s negligence, misuse, acts of vandalism, accident, collision or theft.
b) Fire, regardless of its cause (Classified under Motor Vehicle Insurance Coverage).
c) Use of improper or dirty fuel, fluid and lubricants.
d) Improper maintenance of vehicle as per Standard Preventative Maintenance Programme.
e) Use of non-genuine spare parts or unsuitable parts.
f) Alteration, modification or repairs undertaken by unauthorised persons or workshops.
g) Use of vehicle for racing, pace making, reliability trial, speed testing, trailer drawing, over rev of engine beyond recommended limit and tampering of odometer.
h) Damages caused by foreign object, stone chipping, paint chipping, chemical fallout, tree sap, bird droppings, acidic rain and other environmental conditions.
i) Normal wear & tear including deterioration or fading of paint, trim & rubber parts.
j) Towing expenses or any other cost incurred in repairing or recovery of breakdown vehicle in Malaysia.
k) Any occurrence that could result in claim for possible incidental or consequential damage.
l) Any incidental, consequential loss or damages incurred by owner outside Singapore hosewore arising, whether incurred in connection with the vehicle, the owner, the user or any third party.

Liability Exclusion
Motor Image Enterprises Pte Ltd shall not be held liable under Subaru-Auto Protection Programme in respect of the following:

a) Losses or damages categorised under the coverage of respective Motor Insurance be its own damage or any Third - Party liability.
b) Damages caused by fire, theft or any third-party claims Under Motor Insurance Coverage.
c) Any damages for death, bodily injury caused or suffered by the owner, and/or passengers, destruction of property including vehicle, whatsoever or hosewore caused and arising out of the use of vehicle.
d) Any legalliability of the owner and vehicle for claims in respect of death or liability for injury to any persons or damage to any property.
e) Damages caused by flood, act of god or other conulsion of nature.
f) Any part of vehicle affected by vehicle manufacturer’s recall to rectify defect of malfunction.